

**Benefits Planning &  
Assistance Organizations  
(BPAO) for Arkansas:**

The PABSS program works in collaboration with Benefits Planning and Assistance Organizations (BPAO) in Arkansas. These BPAOs can help you plan your return to work, and provide support and counseling services. The following organizations can help you with understanding your Social Security Benefits, and how Return to Work affects SSI or SSDI.

***Northwest Arkansas:***

Sources for Independent Living  
1918 Birch  
Fayetteville, AR 72703  
479-442-5600  
Source@lynks.com

***Central and NE Arkansas:***

Mainstream  
1818 South University  
Little Rock, AR 72204  
501-280-0012  
MainstreamLR@Earthlink.net

***Southwest Arkansas***

Spa Area Independent Living Services (SAILS)  
101 Archwood  
Hot Springs, AR 71901  
501-624-7710  
Sails@direclynx.net

***Southeast Arkansas***

Delta Resource Center  
400 Main St., Suite 118  
Pine Bluff, AR 71601  
870-535-2222  
Delta@seark.net

Disability Rights Center  
1100 N. University, Suite 201  
Little Rock, AR 72207

**DISABILITY  
RIGHTS  
CENTER**



*PABSS-Protection and  
Advocacy for Beneficiaries of  
Social Security*

1-800-482-1174 (Voice/TTY)

PROTECTION AND ADVOCACY  
FOR BENEFICIARIES OF  
SOCIAL SECURITY (PABSS)

**The PABSS program assists people with disabilities who:**

Receive SSI or SSDI.

Have Return to Work Issues.

Encounter problems with Social Security benefits while returning to work.

Have problems getting workplace accommodations.

Have complaints about employment service providers.

Feel that they are experiencing workplace discrimination.



**PABSS staff provides:**

**Advocacy:**

We advocate for Social Security beneficiaries who want to return to work. We help you keep your job, obtain Vocational Rehabilitation Services, and get the community supports and services you need to keep your job.

**Information and Referral:**

We provide information and referral to community service providers, employers, beneficiaries, family, and disability support groups.

**Technical Support:**

We assist beneficiaries, employers and community service agencies on the Americans with Disabilities Act (ADA), workplace accommodations, and disability-related issues.

**Education:**

We provide training to individuals and groups on Return to Work, Medicaid and Medicare supports, the Ticket to Work and Work Incentives Improvement Act of 1999.

**Legal Support Services:**

We review, investigate, mediate, litigate, and help beneficiaries resolve complaints about inadequate or inappropriate services through employment service providers, employers, and community support providers.

**WHO IS ELIGIBLE FOR PABSS?**

Beneficiaries within the State who are entitled to Social Security Disability Benefits (SSDI), or Eligible for Supplemental Security Income Benefits (SSI), based on disability or blindness are eligible.

Disability Rights Center (DRC) is the Protection and Advocacy System for people with disabilities in the state of Arkansas. Protection and Advocacy for Beneficiaries of Social Security (PABSS) is authorized under Section 1150 of the Social Security Act, as added by Section 122 of P.L. 106-170, the Ticket To Work And Work Incentives Improvement Act of 1999. **This brochure was made possible by funding support from the U.S. Social Security Administration (SSA). SSA has reviewed the brochure for technical accuracy; however, this should not be considered an official SSA document.**



Disability Rights Center  
1100 N. University, Suite 201  
Little Rock, AR 72207

Local: 501-296-1775 (Voice/TTY/VP)  
Toll-Free: 800-482-1032 (Voice/TTY)  
Fax: 501-296-1779