



DISABILITY RIGHTS CENTER, INC.

Celebrating 30 Years — 1977 to 2007

Client Assistance Program



(CAP)



PURPOSE

The purpose of **CAP** is to protect the rights of persons receiving or seeking services funded under the federal Rehabilitation Act. According to this law, **CAP** services are available for all clients or applicants of services and projects including: Arkansas Rehabilitation Services (ARS), Independent Living Services (ILS), Supported Employment (SE), Independent Living Centers (ILCs), and Projects with Industry (PWI) and Division of Services for the Blind (DSB). We assist most individuals through providing helpful information, education, or referral to appropriate resources. Individual advocacy is available as needed, in accordance with Federal regulations, and legal representation can be provided to eligible clients. Services are free of charge.

CAP is available at the Hot Springs Rehabilitation Center (HSRC) on a weekly basis. **CAP** is also available to assist clients of rehabilitation service providers in all parts of the state.

EXAMPLES OF REQUESTS FOR **CAP**

If you...

- are experiencing an undue delay in processing of an application or services requested
- have been denied eligibility and do not understand the reason for the denial
- have been denied services which you feel you are entitled
- have problems with your VR program
- have not been able to resolve issues with your counselor or have questions regarding the services and benefits available from VR
- have problems with other agencies or training facilities that are preventing you from reaching your rehabilitation goals
- are in a Transition Program from school to work

1100 N. University, Suite 201, Little Rock, AR 72207

1-800-482-1174 V/TTY 501-296-1775 V/TTY/VP
Office Hours 9:00 AM-5:00 PM Monday-Friday

www.arkdisabilityrights.org

Member, National Disability Rights Network



The contents of this flyer are solely the responsibility of the grantee and do not necessarily represent the official views of the funding agency. This flyer was funded by the U. S. Dept. of Education/Rehabilitation Services Administration.